

**Relevant Extracts of the Agenda of the Meeting of the Governing Board of
NSE Clearing Limited held on Friday, April 25, 2025**

1. To review the investor complaints received, redressed and pending for resolution for the quarter ended March 31, 2025

The details of Investor Complaints along with details of complaints received from other stakeholders such as Clearing members, clearing banks, custodian, depositories and arbitration cases for the quarter ended March 31, 2025 is given below:-

Particulars	ISC complaints for quarter ended March 31, 2025
Pending at the beginning of quarter	4
Received during quarter	42
Disposed off during quarter	46
Remaining unresolved at the end of quarter	0

Particulars	Arbitration cases for quarter ended December 31, 2024	Arbitration cases for quarter ended March 31, 2025
Pending at the beginning of quarter	9	1
Received during quarter	1	0
Disposed off during quarter	9	1
Remaining unresolved at the end of quarter	1	0

The Board may kindly take note of the above.