

## Relevant Extracts of the Minutes of the Meeting of the Governing Board of NSE Clearing Limited held on Friday, April 25, 2025

## 1. <u>Noting of statement of Investor complaints received, redressed and pending for</u> resolution for the guarter ended March 31, 2025

The Board noted that in terms of Regulation 13 (4) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the statement of investor complaints received and resolved by the Company in respect of every quarter was required to be placed before the Board for their information and noting.

The Board noted the following for the quarter ended March 31, 2025, with regard to ISC complaints

Particulars	ISC complaints for quarter ended March 31, 2025
Pending at the beginning of quarter	4
Received during quarter	42
Disposed off during quarter	46
Remaining unresolved at the end of quarter	0

Further, with regard to arbitration, the Board noted the following:

Particulars	-	Arbitration cases for quarter ended March 31, 2025
Pending at the beginning of quarter	9	1
Received during quarter	1	0
Disposed off during quarter	9	1
Remaining unresolved at the end of quarter	1	0

The Board took note of the same.