



# **NSE Clearing Limited**

Investor complaints against NSE Clearing Limited in Commodity derivatives segment.

1. Data for June 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL	NIL

<sup>\*</sup>Include complaints of previous months resolved in the current month, if any.

## 2. Month-wise data for the current financial year (2025-2026)

Sr.	Month	Carried forward from previous month	Received	Resolved	Pending
No.					
1	2	3	4	5	6
1.	April 2025	NIL	NIL	NIL	NIL
2.	May 2025	NIL	NIL	NIL	NIL
3.	June 2025	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL

#### 3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL
4	2024-25	NIL	1	1	0
5	2025-26	NIL	NIL	NIL	NIL
	Grand Total	NIL	1	1	0

NSE Clearing Limited (Formerly known as National Securities Clearing Corporation Limited) | Exchange Plaza, C-1, Block G, Bandra Kurla Complex, Bandra (E), Mumbai – 400 051, India | +91 22 26598100 | www.nscclindia.com | CIN U67120MH1995PLC092283

<sup>\*\*</sup>Include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.





# **NSE Clearing Limited**

Investor complaints against NSE Clearing Limited for all segments (except Commodity derivatives segment)

1. Data for June 2025

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resoluti on time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	,	7	8
1	Directly from Investors	NIL	1	1	NIL	1	NIL	NIL
2	SEBI (SCORES)	0	7	7	6	1	NIL	12.67
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	7	7	7	NIL	NIL	3.43
	Grand Total	0	15	15	13	2	NIL	-

<sup>\*</sup>Include complaints of previous months resolved in the current month, if any.

#### 2. Month-wise data for the current financial year (2025-2026)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1.	April 2025	NIL	9	7	2
2.	May 2025	2	3	5	0
3.	June 2025	NIL	15	13	2
	Grand Total	NIL	27	25	2

## 3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1.	2021-22	NIL	NIL	NIL	NIL
2.	2022-23	NIL	2	1	1
3.	2023-24	1	NIL	1	NIL
4.	2024-25	NIL	201	201	0
5.	2025-26	NIL	27	25	2
	<b>Grand Total</b>	NIL	230	228	2

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<sup>\*\*</sup>Include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.