

Relevant Extracts of the Agenda of the Meeting of the Governing Board of NSE Clearing Limited held on Friday, July 18, 2025

1. <u>To review the investor complaints received, redressed and pending for resolution</u> for the quarter ended June 30, 2025

The details of Investor Complaints along with details of complaints received from other stakeholders such as Clearing members, clearing banks, custodian, depositories and arbitration cases for the quarter ended June 30, 2025 is given below:-

Particulars	ISC complaints for quarter ended June 30, 2025
Pending at the beginning of quarter	0
Received during quarter	28
Disposed off during quarter	27
Remaining unresolved at the end of quarter	1*

^{*} Complaint resolved on July 4, 2025

Particulars		Arbitration cases for quarter ended June 30, 2025
Pending at the beginning of quarter	1	0
Received during quarter	0	0
Disposed off during quarter	1	0
Remaining unresolved at the end of quarter	0	0

The Board may kindly take note of the above.