

Relevant Extracts of the Agenda of the Meeting of the Governing Board of NSE Clearing Limited held on Friday, October 17, 2025

1. <u>To review the investor complaints received, redressed and pending for resolution</u> for the quarter ended September 30, 2025

The details of Investor Complaints along with details of complaints received from other stakeholders such as Clearing members, clearing banks, custodian, depositories and arbitration cases for the quarter ended September 30, 2025 is given below:-

Particulars	ISC complaints for quarter ended September 30, 2025	
Pending at the beginning of quarter	1	
Received during quarter	11	
Disposed off during quarter	11	
Remaining unresolved at the end of quarter	1*	

^{*}Complaint closed on October 01, 2025

Particulars	Arbitration cases for quarter ended June 30, 2025	Arbitration cases for quarter ended September 30, 2025	-	Appellate cases for quarter ended September 30, 2025
Pending at the beginning of quarter	0	0	0	0
Received during quarter	0	0	0	0
Disposed off during quarter	0	0	0	0
Remaining unresolved at the end of quarter	0	0	0	0

The Board may kindly take note of the above.