

## Relevant Extracts of the Minutes of the Meeting of the Governing Board of NSE Clearing Limited held on Friday, October 17, 2025

## 1. <u>Noting of statement of Investor complaints received, redressed and pending for</u> resolution for the guarter ended September 30, 2025

The Board noted that in terms of Regulation 13 (4) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the statement of investor complaints received and resolved by the Company in respect of every quarter was required to be placed before the Board for their information and noting.

The Board noted the following for the quarter ended September 30, 2025, with regard to ISC complaints

Particulars	ISC complaints for quarter ended September 30, 2025
Pending at the beginning of quarter	1
Received during quarter	11
Disposed off during quarter	11
Remaining unresolved at the end of quarter	1*

<sup>\*</sup>Complaint closed on October 01, 2025

Further, with regard to arbitration, the Board noted the following:

Particulars	Arbitration cases for quarter ended June 30, 2025	Arbitration cases for quarter ended September 30, 2025	•	Appellate cases for quarter ended September 30, 2025
Pending at the beginning of quarter	0	0	0	0
Received during quarter	0	0	0	0
Disposed off during quarter	0	0	0	0
Remaining unresolved at the end of quarter	0	0	0	0

The Board took note of the same.