

**Relevant Extracts of the Agenda of the Meeting of the Governing Board of
NSE Clearing Limited held on Friday, April 24, 2026**

1. To review the Investor complaints received, redressed and pending for resolution for the quarter ended March 31, 2026.

The details of Investor Complaints along with details of complaints received from other stakeholders such as Clearing members, clearing banks, custodian, depositories and arbitration cases for the quarter ended March 31, 2026, are given below:-

Particulars	ISC complaints for quarter ended March 31, 2026
Pending at the beginning of quarter	1
Received during quarter	17
Closed during quarter	16
Remaining unresolved at the end of quarter	2*

*1 complaint resolved on April 1, 2026 and 1 complaint is within TAT.

It may be noted that following bifurcation for ISC complaints received on SEBI SCORES portal and received outside SEBI SCORES Portal (i.e. complaints received through email or received from Exchange) during the quarter ended March 31, 2026:

Particulars	SEBI SCORES complaints for quarter ended March 31, 2026	Complaints received outside SEBI SCORES for quarter ended March 31, 2026	Total
Pending at the beginning of quarter ended March 31, 2026	1	0	1
Received during quarter ended March 31, 2026	12	5	17
Closed during quarter ended March 31, 2026	12	4	16
Remaining unresolved at the end of quarter ended March 31, 2026	1*	1**	2

* Complaint is within TAT,

** Complaint resolved on April 1, 2026

Particulars	Arbitration cases for quarter ended December 31, 2025	Arbitration cases for quarter ended March 31, 2026	Appellate cases for quarter ended December 31, 2025	Appellate cases for quarter ended March 31, 2026
Pending at the beginning of quarter	0	0	0	0
Received during quarter	0	0	0	0
Closed during quarter	0	0	0	0
Remaining unresolved at the end of quarter	0	0	0	0

The Board may kindly take note of the above.