Relevant Extracts of the Minutes of the Meeting of the Governing Board of NSE Clearing Limited held on Friday, July 17, 2026

1. **Noting of statement of Investor complaints received, redressed and pending for resolution for the quarter ended June 30, 2026.**

The Board noted that in terms of Regulation 13 (4) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the statement of investor complaints received and resolved by the Company in respect of every quarter was required to be placed before the Board for their information and noting. The Board noted that there were no complaints received from the shareholders during the quarter ended June 30, 2026.

The Board noted the following for the quarter ended June 30, 2026, with regard to ISC complaints:

Particulars	ISC complaints for quarter ended June 30, 2026
Pending at the beginning of quarter	2
Received during quarter	23
Disposed off during quarter	24
Remaining unresolved at the end of quarter	1*

**1 complaint within TAT.*

The Board noted the following bifurcation for ISC complaints received on SEBI SCORES portal and received outside SEBI SCORES Portal (i.e. complaints received through email or received from Exchange) during the quarter ended June 30, 2026:

Particulars	SEBI SCORES complaints for quarter ended June 30, 2026	Complaints received outside SEBI SCORES for quarter ended June 30, 2026	Total
Pending at the beginning of quarter ended June 30, 2026	1	1	2
Received during quarter ended June 30, 2026	14	9	23
Closed during quarter ended June 30, 2026	14	10	24
Remaining unresolved at the end of quarter ended June 30, 2026	1*	0	1

* Complaint is within TAT.

Further, with regard to arbitration, the Board noted the following:

Particulars	Arbitration cases for quarter ended March 31, 2026	Arbitration cases for quarter ended June 30, 2026	Appellate cases for quarter ended March 31, 2026	Appellate cases for quarter ended June 30, 2026
Pending at the beginning of quarter	0	0	0	0
Received during quarter	0	0	0	0
Closed during quarter	0	0	0	0
Remaining unresolved at the end of quarter	0	0	0	0

The Board took note of the same.

2. **<u>Approval of the deposit structure for Custodians in Electronic Gold Receipt (EGR) Segment.</u>**

The Board approved that no additional deposits may be obtained from existing custodians in Capital Market segment getting empanelled with NCL for EGR segment.