

NSE Clearing Limited

Investor complaints against NSE Clearing Limited in Commodity derivatives segment

1. Data for January 2026

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time [^]
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL	NIL

*Include complaints of previous months resolved in the current month, if any.

**Include total complaints pending as on the last day of the month, if any.

[^] Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

2. Month-wise data for the current financial year (2025-2026)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1.	April 2025	NIL	NIL	NIL	NIL
2.	May 2025	NIL	NIL	NIL	NIL
3.	June 2025	NIL	NIL	NIL	NIL
4.	July 2025	NIL	NIL	NIL	NIL
5.	August 2025	NIL	NIL	NIL	NIL
6.	September 2025	NIL	NIL	NIL	NIL
7.	October 2025	NIL	NIL	NIL	NIL
8.	November 2025	NIL	NIL	NIL	NIL
9.	December 2025	NIL	NIL	NIL	NIL
10.	January 2026	NIL	NIL	NIL	NIL
	Grand Total		NIL	NIL	NIL

NSE Clearing Limited

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL
3	2023-24	NIL	NIL	NIL	NIL
4	2024-25	NIL	1	1	0
5	2025-26	NIL	NIL	NIL	NIL
	Grand Total		1	1	0

NSE Clearing Limited

Investor complaints against NSE Clearing Limited for all segments (except Commodity derivatives segment)

1. Data for January 2026

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time [^]	
						Pending for less than 3 months	Pending for more than 3 months		
1	2	3	4	5	6	7		8	
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	1	4	5	4	1	NIL	10.75	
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
4	Other Sources (if any)	0	0	0	0	0	NIL	NIL	
	Grand Total	1	4	5	4	1	NIL	-	

*Include complaints of previous months resolved in the current month, if any.

**Include total complaints pending as on the last day of the month, if any.

[^] Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

2. Month-wise data for the current financial year (2025-2026)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1.	April 2025	NIL	9	7	2
2.	May 2025	2	3	5	0
3.	June 2025	NIL	15	13	2
4.	July 2025	2	1	2	1
5.	August 2025	1	0	1	0
6.	September 2025	0	8	7	1
7.	October 2025	1	6	6	1
8.	November 2025	1	6	5	2
9.	December 2025	2	3	4	1
10.	January 2026	1	4	4	1
	Grand Total		55	54	1

NSE Clearing Limited

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1.	2021-22	NIL	NIL	NIL	NIL
2.	2022-23	NIL	2	1	1
3.	2023-24	1	NIL	1	NIL
4.	2024-25	NIL	201	201	0
5.	2025-26	NIL	55	54	1
	Grand Total		258	257	1