NSE Clearing Limited

Investor complaints against NSE Clearing Limited in Commodity derivatives segment

1. Data for October 2026

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	NIL	NIL	NIL	NIL	NIL	NIL	NIL
	Grand Total	NIL	NIL	NIL	NIL	NIL	NIL	NIL

*Include complaints of previous months resolved in the current month, if any.
**Include total complaints pending as on the last day of the month, if any.
^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

2. Month-wise data for the current financial year (2026-2027)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1.	April 2026	NIL	NIL	NIL	NIL
2.	May 2026	NIL	NIL	NIL	NIL
3.	June 2026	NIL	NIL	NIL	NIL
4.	July 2026	NIL	NIL	NIL	NIL
5.	August 2026	NIL	NIL	NIL	NIL
6.	September 2026	NIL	NIL	NIL	NIL
7.	October 2026	NIL	NIL	NIL	NIL
	Grand Total		NIL	NIL	NIL

3. Year-wise data (for 5 years on rolling basis)

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1	2021-22	NIL	NIL	NIL	NIL
2	2022-23	NIL	NIL	NIL	NIL

Confidential

NSE Clearing

NSE Clearing Limited

3	2023-24	NIL	NIL	NIL	NIL
4	2024-25	NIL	1	1	0
5	2025-26	NIL	NIL	NIL	NIL
6	2026-27	NIL	NIL	NIL	NIL
	Grand Total		1	1	0

Investor complaints against NSE Clearing Limited for all segments (except Commodity derivatives segment)

1. Data for October 2026

Sr. No.	Received from	Carried forward from previous month	Received during the month	Total Complaints	Resolved during the month*	Pending at the end of the month**		Average Resolution time^
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL	NIL	NIL	NIL	NIL	NIL	NIL
2	SEBI (SCORES)	2	6	8	5	3	NIL	12.8
3	Members	NIL	NIL	NIL	NIL	NIL	NIL	NIL
4	Other Sources (if any)	2	2	4	1	3	NIL	16
	Grand Total	4	8	12	6	6	NIL	-

*Include complaints of previous months resolved in the current month, if any.
**Include total complaints pending as on the last day of the month, if any.
^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

2. Month-wise data for the current financial year (2026-2027)

Sr. No.	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1.	April 2026	2	7	9	0
2.	May 2026	0	4	3	1
3.	June 2026	1	11	11	1
4.	July 2026	1	5	5	1
5.	August 2026	1	8	8	1
6.	September 2026	1	13	10	4
7.	October 2026	4	8	6	6
	Grand Total		56	52	

3. Year-wise data (for 5 years on rolling basis)

Confidential

NSE Clearing Limited

Sr. No.	Year	Carried forward from previous year	Received	Resolved	Pending
1	2	3	4	5	6
1.	2021-22	NIL	NIL	NIL	NIL
2.	2022-23	NIL	2	1	1
3.	2023-24	1	NIL	1	NIL
4.	2024-25	NIL	201	201	0
5.	2025-26	NIL	68	66	2
6.	2026-27	2	56	52	6
	Grand Total		327	321	

Confidential